

ABSTRACT OF DOCTORAL THESIS

- PhD Student's name: Pham Tien Toan
- Thesis title: Research on the application of social softwares to organization of library information services at universities in Vietnam
- Speciality: Library – Information Science
- Code: 62320203
- Training facility: Hanoi University of Culture

CONTENT

1. Purposes, tasks, object and scope of the research

1.1. Purposes and tasks of the research

Find out the scientific fundamentals to propose effective solutions of application of social software to organization of library information services to enhance the quality of library and information services.

- Study theoretical and practical bases of social software application in organization of library information services for universities in Vietnam.
- Research on the application of social software to the organization of library information services and related factors at universities in Vietnam.
- Studying and proposing solutions of applying social software to organize library information services with high efficiency.

1.2. Object and scope of the research

Object of the research: Apply social software to organization of library information services in universities in Vietnam.

Scope of the research:

- Physical scope of research: study the application of social software in the organization of library information services for universities in Vietnam.
- Time scope of research: From 2013 to 2017 – this is the period that libraries in Vietnam started to pay attention to the application of social software to organization of library and information services.

2. Methodology and Methods of research

2.1. Methodology

The methodology employed to develop the dissertation is dialectical materialism and historical materialism under the view of the Party and the State of Vietnam on information and communication technology, and the organization of library and

information services at universities in Vietnam. Approaches are as following:

- Structured Systems Analysis Approach
- Qualitative & Quantitative approach
- Practical approach

2.2. Methods of research

- Methods of researching information / materials
- Testimonial (experts, scientists, lecturers, ...)
- Questionnaire survey method

3. Summary about new contributions of thesis:

- To systemize and improve the theoretical basis on the application of social softwares in organizing library information services of universities.

- The mechanism for operating library information services has changed when applying social softwares. In details: active interaction between library users and librarians, between end-users and information creators, or within community of social software users. This mechanism is characterized by active participation of community of users in creating, organizing, sharing, connecting, disseminating and exploiting information. In that context, university libraries play the role of coordinating activities aligned with the goals of the library itself as well as of the university.

- To propose suitable solutions for the application of social software in organizing library information services in the context of universities in Vietnam. Of those, there are groups of solutions on policy, technology, content development, mechanism and model and process of social software application.

The results of the dissertation help stakeholders such as state management agencies, university leaders, and university libraries to have scientific basis to make policies in applying information technology in library information activities as well as applying social softwares in library - information service at universities.

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Scientific conductor 1

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